



# MODERN AG PRODUCTS, LTD.

## WHOLEGOODS WARRANTY *Claim Form*

Modern Ag Products, LTD.  
P.O. Box 790  
1655 Louisiana  
Beaumont, Tx 77701

Date \_\_\_\_\_

Dealer Name \_\_\_\_\_

Phone \_\_\_\_\_

Address \_\_\_\_\_

Dealer Acct. No. \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Dealer Contact \_\_\_\_\_

### WARRANTY UNIT INFORMATION

Modern Invoice No. \_\_\_\_\_ Modern Invoice Date \_\_\_\_\_

Modern Serial# \_\_\_\_\_

Modern Unit Part# \_\_\_\_\_

- Parts listed below to be shipped at no charge
- Parts listed below to be credited to dealer (previously shipped)
- Dealer shop bill included

**\*serial number must be provided to process claim**

### COMMENTS

**Office Use Only**

Date Received \_\_\_\_\_

Received by \_\_\_\_\_

Return to stock

Scrap

Rework

Restocking fee \_\_\_\_\_

Freight allowed: Yes  No

Authorized by \_\_\_\_\_

Date \_\_\_\_\_

Quantity	Part No.	Description	Net Price	Total

Labor Hours Claimed \_\_\_\_\_ Labor Rate \$ \_\_\_\_\_ Total Labor Credit \$ \_\_\_\_\_

Warranty Parts Freight Amount \$ \_\_\_\_\_ Total Credit Due \$ \_\_\_\_\_

### Warranty Request

Date implement or part was retained \_\_\_\_\_ Date of Failure \_\_\_\_\_ Date of Report \_\_\_\_\_

#### **DESCRIPTION OF FAILURE:**

UXZYZZ \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Hours of operation: \_\_\_\_\_

Dealer Signature \_\_\_\_\_ Date \_\_\_\_\_

**Office Use Only**

**Disposition of Claim:**

Claim Approved

Claim shared 50/50 with dealer

Claim shared in thirds with mfg., dealer and customer

**Claim Denied:**

Not Defective

Out of Warranty

Dealer Responsibility

Customer Responsibility

**Disposition of parts:**

Scrap in the field

Scrap at the plant

Rework

**MODERN MANUFACTURING  
MAXIMUM ALLOWABLE LABOR TIMES**

This is Modern Manufacturing's list of maximum allowable labor times as it pertains to any and all approved warranty repairs on our equipment. The list is as follows:

- Single Spindle Cutters**  
2 hour maximum total allowable labor time for any approved warranty repairs to any part of the cutter including gearbox repair or replacement.
- Multi Spindle Cutters or Flex Wing Cutters**  
4 hour maximum total allowable labor time for any approved warranty repairs to any part of the cutter including gearbox repair or replacement.
- All Other Modern Equipment**  
2 hour maximum total allowable labor time for any approved warranty repairs to any part of the equipment.
- No allowances will be made for travel time to and from the customer's location. It is the customer's responsibility to get the equipment in for repair.
- No credit is allowed for oil, grease, lubrication, etc. replacement.
- Any deviations from this policy or special situations must be discussed with Modern prior and written approval must be acquired from an authorized Modern representative.
- Modern agrees to pay your normal posted shop labor rate. You must fax a copy of your posted shop labor rate with the warranty form to 409-832-5808 prior to starting any warranty work. Please send to the attention of Chuck Pharo.